

# Ettevi J. Rosa Lopez

(954) 478-7140 | Me@EtteviRosa.com | www.EtteviRosa.com

## PROFESSIONAL SUMMARY

Dynamic technology professional with over seven years of technical expertise and a military background. Excels in fast-paced, high-pressure environments, leveraging a Top Secret/SCI security clearance to deliver mission-critical solutions. Seeking a forward-thinking organization that values continuous learning, hands-on experience, and career growth. Fluent in English and Spanish, with a proven track record of adaptability and resilience.

- Database Management
- Configuration Management
- Red Hat Linux
- Resilient
- Collaboration
- Attention to Detail
- Adaptive
- Problem-Solver
- Flexible

## EXPERIENCE

### **Accenture Federal Services (AFS), Tampa, FL** **Systems Engineer | Senior Systems Engineer**

**March 2022 - Present**

Conduct maintenance on custom Mission Command System (MCS) for the United States Special Operations Command. Facilitate integration with complimentary systems and databases to include GCCS, IBS, UDL, NRO, and TAK. Provide software application support and training, configuration management and IT support services supporting U.S. SOCOM AIDE services. Facilitate virtualization of virtualization and containerization of services. Constructed automation (Ansible, Bash) processes for configuration and management.

- Deploy software updates across a global production cluster of 120+ servers, ensuring operational continuity.
- Analyze, troubleshoot, and manage databases on local and remote clustered servers.
- Administer cloud instances and containerized services to support scalable operations.
- Mentor and train junior systems engineers, fostering team capability and growth.
- Oversee and conduct quality assurance and testing for 10 custom applications, enhancing software reliability.
- Provide 24/7 operational support, ensuring mission-critical uptime.

### **SAIC, Tampa, FL** **Systems Administrator | Senior Systems Administrator**

**February 2021 – March 2022**

Conduct Global Command and Control Systems for the United States Central Command administration and complimentary systems to include Agile Client, Joint Targeting Toolbox (JTT), and Joint Range Extender (JRE). Provide software application support, configuration management support and IT support services supporting U.S. Central Command GCCS/AIDE services.

- Analyze, troubleshoot, and diagnostic systems faults on Red Hat Enterprise Linux for over 160 servers.
- Perform system administration, and software application support across 12 networks.
- Delivered software and configuration management support, enhancing system reliability.

### **U.S. Army, Augusta, GA** **Desktop Administrator I UI/UX Integrator**

**February 2018 – February 2021**

Worked with business application teams and server administrators for appropriate projects. Assess third-party applications for deployment and incorporation into existing commercial operations. Set up computer systems for new employees. Move and change user preferences and file migration, as necessary.

- Conducted training and account creation/management for a team of 260 people to

operate and maintain a new software system with 100% satisfaction rate from managers.

- Maintained and performed hardware repairs/upgrades on Red Hat Enterprise Linux servers daily.
- Engaged problem-solving abilities in related malfunctions within a software or hardware related environment.
- Interfaced with multiple DoD and Federal vendors to ensure timely resolution on software related issues.

### **All-Source Intelligence Analyst**

**February 2018 – February 2021**

Conducted data gathering operations. Depending on the specific military branch or organization, this may involve collecting confidential information on potential threats, persons of interest, and strategic targets.

- Created and trained employees on a task tracking software that was used by 40+ coworkers and management with more than 95% accuracy.
- Produced company standard operating procedure documents for a new software which would be used by over 300+ co-workers in less than 3 days.
- Wrote a script that reinitiated software functionality for over 30 workstations which resolved user software error.

### **SPECIALIZED TRAININGS & CERTIFICATIONS**

CompTIA CySA+ CE	November 2023
Cloud Infrastructure Administration, 100-Hours	July 2022
Linux Security, 100-Hours	July 2022
Linux Systems Administration, 100-Hours	May 2022
Routing and Switching I & II, 100-Hours	August 2021
CompTIA Security+ CE	November 2020
Networking with TCP/IP, 100-Hours	November 2020
Network Administration, 100-Hours	September 2020
Software Development, 100-Hours	July 2020
Desktop Administration, 100-Hours	November 2019
Lawton, OK & Sierra Vista, AZ	July 2017 – February 2018
Leadership Development-All Source Analyst & Technician Training	1280- Hours

### **EDUCATION**

BS in Cloud Computing and Solutions, Purdue Global University,	<i>Completed January 2024</i>
AAS in Information Technology, Purdue Global University,	<i>Completed September 2021</i>
Amazon Web Services Essentials,	<i>Completed March 2020</i>
Hollywood Hills High School, Hollywood, FL	

### **AWARDS**

Army Commendation Medal  
Army Good Conduct Medal  
National Defense Service Medal  
Global War on Terrorism Service Medal  
Army Service Ribbon