

Ettevi J. Rosa Lopez

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PROFESSIONAL SUMMARY

Technology professional with a military background and 5+ years of technical experience. Enjoy working in a high-speed and high-stress environment. The ideal organization will give me the chance to learn through experience and grow within the company. Career supported by a Top Secret/Sensitive Compartmented Information security clearance.

- TS//SCI Clearance
- Bilingual (Spanish, English)
- Resilient
- Troubleshooting
- Collaboration
- Attention to Detail
- Adaptive
- Red Hat Linux
- Database

EXPERIENCE

SAIC, Tampa, FL

October 2021 - Present

Senior Systems Administrator

Perform elevated/escalated Red Hat Linux complex troubleshooting, where solutions were implemented. Installed and updated application specific and operating system patches and updates. PostgreSQL database management. Communicate with customer on daily basis to ensure requirements are met. Configure/troubleshoot networking concepts such as DNS/TCP/IP and subnetting.

- Deployment of 10+ Red Hat Linux servers including DNS configuration, networking configuration and updating 2-year-old RHEL operating system.
- Perform vulnerability patching on 15 production servers.
- Maintain and coordinate server maintenance/patching for guaranteed uptime.

Systems Administrator

February 2021 – October 2021

Conduct regular maintenance and troubleshooting on Global Command and Control Systems Enterprise Production environment for the United States Central Command administration and complimentary systems to include. Provide software application support, configuration management support and IT support services supporting U.S. Central Command GCCS services.

- Analyze systems faults, troubleshooting, and diagnostic tests to detect problems on Red Hat Enterprise Linux for over 100 servers.
- System administration, and software application support across 12 different networks.
- Monitored 120+ servers on a 24/7 based team.
- Successfully recovered 15+ enterprise production RHEL systems.

U.S. Army, Augusta, GA

February 2018 – February 2021

Desktop Administrator I UI/UX Integrator

Worked with business application teams and server administrators for appropriate programs, AIDE/Palantir Smart System. Assess third-party applications for deployment and incorporation into existing commercial operations. Set up computer systems for new employees. Move and change user preferences and file migration, as necessary.

- Conducted training and account management for a team of 260 people to operate and maintain a new software system with 100% satisfaction rate from managers.
- Maintained, and performed hardware repairs/upgrades on Red Hat Enterprise Linux servers daily.
- Engaged problem-solving abilities in related malfunctions within a software or hardware related environment.

- Performed the planning and scheduling for Linux Red Hat server upgrades.
- Interfaced with multiple DOD and Federal vendors to ensure timely resolution on software related issues.

All-Source Intelligence Analyst

February 2018 – February 2021

Conducted data gathering operations. Depending on the specific military branch or organization, this may involve collecting confidential information on potential threats, persons of interest, and strategic targets.

- Created and trained employees on a task tracking software used by 40+ coworkers and management with more than 95% accuracy.
- Produced two company standard operating procedure documents used by over 300+ co-workers in less than 3 days.
- Wrote a script that reinitiated software functionality for over 30 workstations which resolved user software error.

**5 Day Plantation Shutters & Blinds, Davie, FL
Systems Administrator**

September 2016 - July 2017

Responsible for the daily management, upkeep, and configuration of computer systems of business. This included installing and managing desktop and laptop computers, servers, networks, IT security systems and other critical components of the organization's IT infrastructure. Assisted clients with hardware and software issues.

- Technical installation, configuration, and management of Windows Server 2012 R2, Windows Server 2016, and Windows 10 systems.
- Maintaining users access permissions and privileges via Active Directory.
- Created and modified script automations to maximize efficiency using Bash.
- Engaged in problem-solving abilities in related malfunctions within a software or hardware related environment.

SPECIALIZED TRAININGS & CERTIFICATIONS

Lawton, OK & Sierra Vista, AZ	July 2017 - February 2018
Leadership Development-All Source Analyst & Technician Training	1280-Hours
Desktop Administration, 100-Hours	November 2019
Software Development, 100-Hours	July 2020
Network Administration, 100-Hours	September 2020
Networking with TCP/IP, 100-Hours	November 2020
CompTIA Security+ ce	November 2020
Routing and Switching I & II, 100-Hours	August 2021

EDUCATION

BS in Cloud Computing and Solutions, Purdue Global University,	<i>84 Credits Completed</i>
AAS in Information Technology, Purdue Global University,	<i>Completed October 2021</i>
Amazon Web Services Essentials,	<i>Completed March 2020</i>
Hollywood Hills High School, Hollywood, FL	

AWARDS

- Army Commendation Medal
- Army Good Conduct Medal
- National Defense Service Medal
- Global War on Terrorism Service Medal
- Army Service Ribbon